



## Annexure A – VMware

### 1. Enrolments

- 1.1. As per Standard Terms and Conditions.

### 2. Re-Attendance

- 2.1. As per Standard Terms and Conditions.

### 3. Cancellation

- 3.1. The cancellation period for training on any VMware Reseller course is 15 working days.
- 3.2. VMware Reseller deliveries are VMware Direct deliveries for South Africa and course enrolments are processed through a VATC reseller model in which Torque IT participates.
- 3.3. VMware requires a minimum attendance of 4 (four) delegates, for the scheduled dates and therefore manages the scheduling and cancellation of these courses should the minimums not be met.
- 3.4. In an effort to avoid cancelling a course, VMware also reserves the right to convert instructor led training into live online deliveries should minimums not be met.
- 3.5. Delegates wanting to attend VMware reseller courses will be managed on a case-by-case basis as VMware's direct involvement and final confirmation is required.